

Destiny McKee

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PROFESSIONAL SUMMARY

Enterprise AI Engineer | Agentic Systems & Forward Deployed

End-to-end technical leader with a background spanning sales, operations, analytics, data engineering, and software development. Proven track record leading global engineering teams of up to 20+ developers through complex delivery, from startups to major enterprise products, with a trust-first mindset built on transparency, mentorship, and agile execution.

CORE TECHNOLOGIES

Agentforce • MCP • LLM Prompt Engineering • Agent Orchestration • Data Cloud (Data360) • RAG Patterns • Data Architecture • Tableau • Einstein Trust Layer • Apex • LWC • Java • Python • MuleSoft • ISV Packaging & AppExchange • SFDX & DevOps • CI/CD: Copado, Gearset • Agile Project Management

AI Development Tools: Claude Code • Claude Code Skill Development • Cursor • ChatGPT • GitHub Copilot

EXPERIENCE

Lead Partner Innovation Engineer | Salesforce | San Francisco, CA Apr 2025 – Present

Lead Partner Innovation Engineer

Feb 2026 – Present

- Partners with CTO, CIO, and CPO leadership to co-create Agentforce, Data Cloud, and MCP solutions through high-impact Proof of Value (POV) engagements that bridge the gap between vision and execution
- Leads Innovation Labs and rapid prototyping sessions, guiding partners from use case evaluation through delivery on cutting-edge Salesforce technologies including AgentScript, MCP, Data 360, and Einstein Trust Layer
- Teaches and enables partners on LLM prompt engineering, RAG patterns, and agent orchestration frameworks to accelerate Agentforce adoption and implementation quality
- Builds reusable Golden Path assets and Technology Business Value Memos across diverse partner verticals, turning complex technical hurdles into scalable partner solutions

Lead Partner Solution Engineer

Jun 2025 – Feb 2026

- Drove platform adoption and innovation for ISV partners in regulated industries including FinServ, Healthcare, and Government
- Translated complex technical capabilities into strategic business value, guiding partners from initial concept to successful application launch

Lead Partner Technical Architect

Apr 2025 – Jun 2025

- Provided architectural governance and technical advisory for Agentforce and Data Cloud partner solutions, conducting design reviews and guiding partners on scalable packaging and distribution strategies

Salesforce Tech Arch Delivery Specialist | Accenture | San Francisco, CA Feb 2021 – Apr 2025

Technology Architect

Jul 2022 – Apr 2025

Healthcare Client – Salesforce Health & Experience Cloud | Jul 2024 – Apr 2025

- Designed scalable integration tools using Salesforce's MuleSoft and custom Apex APIs to ensure high availability, optimal performance, and efficient handling of large healthcare data volumes with low-latency exchanges and robust error handling
- Mentored junior developers through code reviews, set coding standards and best practices, and provided technical leadership to foster continuous learning and high-quality development

Rideshare Client – Salesforce Platform & Experience Cloud | Sep 2023 – Jun 2024

- Led a 10-person global team and trained new project management teams on agile methodologies
- Served as the primary friendly touchpoint for uncovering and translating business needs into technical specifications
- Designed and provided technical guidance for a Litigation, Regulatory Compliance and Global Security management tools
- Consolidated processes across multiple global teams into one dynamic tool
- Revolutionized Security approach to comply with zero trust and Salesforce best practice standards

Wealth Management/Banking Clients – Financial Services Cloud | Jul 2022 – Aug 2023

- Designed custom Trigger Action Frameworks, Decision Engines, and LWC components
- Integrated app requirements for sales & service teams: functional, security, performance, etc
- Presented solutions to client boards and C-suite stakeholders
- Led a 3-member rapid prototype team; successfully delivered a substantial proof of concept project for global deployment within a month

Application Lead

Mar 2021 – Aug 2022

SaaS Client – Sales & Service Platform Project

- Organized and removed blockers for an international build team of 6
- Designed technical architecture solutions within a mature Salesforce ecosystem spanning multiple platforms, including integration and authentication across multiple systems
- Mentored and guided team on resolution of difficult bugs and implementation of complex technical designs at scale

Technical Delivery Lead

Feb 2021 – Mar 2022

State Infrastructure Project | Jun 2021 – Mar 2022

- Organized and removed blockers for a build team of 20+ developers onshore and offshore
- Trained, Implemented, and transitioned team from Excel/Jenkins Project management and deployment to Copado CI/CD

State Dept of Public Health COVID 19 Vaccine Management | Feb 2021 – May 2021

- Responsible for an international team of 14+ developers onshore and offshore
- Improved delivery velocity by 50% through effective implementation of agile team practices and project management
- Developed a new agile release plan, communication procedures, and process norms which successfully addressed project challenges arising from speed and importance of project
- Interfaced with client stakeholders and third-party vendors translating client business needs into technical specifications while translating technical designs into client friendly “weekend language”

Salesforce Developer | Independent Contractor | Redwood City, CA

Oct 2020 – Feb 2021

- Developed custom integrations via REST and SOAP API

Sales Analyst (Data Automation) | Biocodex | Redwood Shores, CA

Jun 2018 – Dec 2019

- Reduced reporting turnaround by 700% through ETL pipeline design, implementation and automation with Python, Tableau
- Designed and implemented an automated data transformation process, relational database, and dynamic dashboard to provide critical insights into Amazon eCommerce business with Python, MySQL, AWS, Tableau
- Managed external Salesforce partnership team and led infrastructure and UI design
- Received the highest performance review for US division

Salesforce Administrator (Dev & Ops) | Armature Systems | Santa Clara, CA

Mar 2017 – Jun 2018

- Improved sales velocity by over 50% and reduced manual data entry by 65% through automation of sales processes with Apex, SOQL, Visualforce, Lightning Platform
- Simplified and increased accuracy of quoting process by building and deploying custom user interface and external quote pdf server with Apex, SOQL, Visualforce, Lightning Platform, Heroku, Express.js
- Reduced technical debt and improved efficiency through migration from Legacy Salesforce Classic to new Salesforce Lightning Platform

CERTIFICATIONS

Salesforce Certified Platform Development Lifecycle and Deployment Architect • Salesforce Certified Platform Developer • Salesforce Certified OmniStudio Developer • Salesforce Certified Agentforce Specialist • Salesforce Certified Data 360 Consultant • Salesforce Certified OmniStudio Consultant • Salesforce Certified Experience Cloud Consultant • Salesforce Certified Platform Administrator • Salesforce Certified Business Analyst • Salesforce Certified AI Associate • Salesforce Certified Tableau Desktop Foundations • Salesforce Health Cloud Accredited Professional • Salesforce Financial Services Cloud Accredited Professional • Salesforce Manufacturing Cloud Accredited Professional • Copado Fundamentals I, II & Source Format Pipeline • Clariti Advanced DRE Certificate

TRAILHEAD

Four Star Ranger • 426 Badges • 231,700 Points • 53 Trails • **Agentblazer Legend '26**

EDUCATION

University of South Florida | Tampa, FL

Jun 2008 – Jul 2010

The Ohio State University | Columbus, OH

Jan 2012 – Jan 2013

International Relations & Middle Eastern Studies